Bangalore Electricity Supply Company Limited
(Wholly owned by Government of Karnataka Undertaking)

No: CEE/BMAZ-N/SEE(O)/AEE-1/25-26/ 2627-29
Encl:
Ph.No.
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cebmaznorth@gmail.com

Office of the
The Chief Engineer (Ele), (C,O & M)
BMAZ-NORTH, BESCOM,
5th Floor, Beeja Bhavana,
Bellary Road, Hebbala,
Bangalore 560 024
Date: 16 SEP 2025

Proceedings of the pre-bid meeting held on 02.09.2025 @ 3.00 P.M in the chamber of the Chief Engineer (Electy.), C, O & M ,BMAZ-NORTH BESCOM, Bangalore.

Sub: Providing the services of 60 numbers of man power services to fast track helpline desk on Contract basis for a period of one year to various O&M Sub-divisions of East and North Circle, BESCOM, Bangalore vide this office **Enquiry No: CEE/ BMANZ/ SEE (O)/AEE-1/25-26/Enq 4 Dt: 12.08.2025**

Members present in the meeting :

Sl. No	Name	Designation
From BESCOM side :		
1	Sri. Nagarajaiah.B.N	Chief Engineer (Electy.),Office, BMANZ.
2	Sri. Umesh D.H	Superintending Engineer (Elec.), Office, BMANZ.
3	Smt. Nethravathi K	Assistant Executive Engineer,(Ele.),(O), BMANZ.
4	Smt. Usha B.A	Assistant Executive Engineer,(Ele.),(O), BMANZ.
From bidder's side:		
1	Sri. Mohamad Rafeeq	M/s. G.S. Management Services

The **Chief Engineer (Ele.), BMANZ, BESCOM** being in the Chair, welcomed the members and the prospective bidders present in the meeting.

Mr. Viren Nanhe, Representative of M/s. Cyfuture India Pvt. Ltd has sent a mail on 01.09.2025 and requested to share the pre bid virtual meeting (VC) link to facilitate their participation. In this regard, a VC link has been created and shared to Mr. Viren Nanhe, but the bidder did not attend the VC meeting.

The superintendent Engineer (O), brought to the notice of the members that, the subject Tender has been invited and the same has been published in KPPP portal on **16.08.2025** , due date for submission of bid is **15.09.2025** , date of opening of Techno commercial bid is on or after **17.09.2025** and that the amount put to tender is **Rs. 181.19 Lakhs.**

The Chief Engineer (Electy.), asked the prospective bidders to put forth the **queries if any one by one, related to the tender published.**

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The bidders queries as raised by them and the Committee's reply as discussed and finalised are as mentioned below :

M/s GS Management :

Sl.No.	As Existing	As requested	Remarks
1	As per Clause No.4.0 in volume-I of ITB, the bidder / Agency should have provided the services of manpower **Project Engineers / Supervisor (Technical) / FTNC co-ordinator, Data Entry Operators and Receptionist** amounting to Rs. 181.19 Lakhs (50% of the amount put to tender Rs. 90.59 lakh) in a **single contract order** in any one year during the preceding three years i.e FY 2022-23, 2023-24 & 2024-25.	The bidder / agency should have provided the services of manpower **Project Engineers / Data Entry Operators or Call Takers** amounting to Rs. 181.19 Lakh (50% of the amount put to tender Rs. 90.59 Lakh) in a contract order in any one year during the preceding three years i.e. FY-2022-23, 2023-24 & 2024-25	**Tender condition prevails**
2	As per Clause No.5.0 in volume-I of ITB the bidder / agency should have provided at least 22Nos (80% of 28 Nos=22 Nos) of **Project Engineer category, 18 Nos (80% of 23 Nos=18 Nos) of Data Entry Operators category, 7 Nos (80% of 9 Nos=7 Nos) of Receptionists category** in a Single Contract Order in any one year during the preceding three year i.e. FY-2022-23, 2023-24 & 2024-25.	The bidder / agency should have provided at least 22Nos (80% of 28 Nos=22 Nos) of **Project Engineer category, 18 Nos (80% of 23 Nos=18 Nos) of Data Entry Operators or Call Takers category** Contract Order in any one year during the preceding three year i.e. FY-2022-23, 2023-24 & 2024-25.	**Tender condition prevails**
3	As per Clause No.4.00 in volume-I of ITB, the Bidders has quote the service charges per person per month in percentage in KPPP portal exclusive of GST	The bidder / agency requesting to minimum 5% Service Charges.	**Tender condition prevails**

The Meeting was concluded with Vote of Thanks

6/9/25

(Sri. Nagarajaiah B.N)
Chief Engineer (Electy.)
C,O&M, BMAZ-N, BESCOM

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Copy for information to:

1. The General Manager,(Admn & HR) , Corporate office, BESCOM, Bangalore.
2. The Controller of Accounts ,BMAZ-North, BESCOM, Bangalore.
3. The Superintending Engineer (Ele), C, O&M, East/North Circle, BESCOM, Bangalore
4. The Accounts Officer (I/A), BMANZ, BESCOM ,Bangalore.
5. AEE-1 / MF.

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